



# Broker Bulletin

February | 2021

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Broker Support Line  
Local:  
**321.434.4945**  
Toll Free:  
**877.693.6489**

## Medicare Advantage Plans Open Enrollment through March 31

The Medicare Advantage Open Enrollment Period (OEP) is from January 1 through March 31. Use this time to ensure your clients are enrolled in a plan that best fits their needs.

Individuals making changes during OEP may also make a coordinating change to add or drop Part D coverage. Medicare Advantage plans typically offer prescription benefits, while original Medicare does not (except in specific situations, such as if you are admitted to the hospital).

During OEP, individuals enrolled in either Medicare Advantage Prescription Drug plans or Medicare Advantage-only plans can switch to:

- Medicare Advantage Prescription Drug Plan
- Medicare Advantage only
- Original Medicare (with or without a standalone Part D plan)

The effective date for a Medicare Advantage OEP election is the first of the month following receipt of the enrollment request.

This Medicare Advantage OEP **does not**:

- Provide an opportunity for an individual enrolled in original Medicare to join a Medicare Advantage plan
- Allow for Part D changes for individuals enrolled in original Medicare, including those enrolled in stand-alone Part D plans
- Apply to those currently enrolled in Medicare Savings Accounts or other Medicare health plan types (such as cost plans or PACE)

### How do I submit a Medicare Application?

1. Electronic enrollments can be processed through the Broker Portal or through this direct link, [Medicare](#)

**Enrollment Portal**. Electronic enrollment includes the Scope of Appointment, quoting capabilities and enrollment form.

2. Paper enrollments may be:

- Submitted through the Broker Portal
- Emailed to: [HFHPMedicare@HF.org](mailto:HFHPMedicare@HF.org)
- Faxed to: 321.434.4571
- Mailed to: Health First Health Plans

.....6450 U.S. Hwy 1  
.....Rockledge, FL 32955

If you have any questions, please contact your Health First Health Plans' or AdventHealth Advantage Plans' sales representative or Broker Services at [HFBroker@HF.org](mailto:HFBroker@HF.org).

We value and appreciate your partnership.

Health First | [HFBroker@HF.org](mailto:HFBroker@HF.org)



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